Job Description: Senior Capacity Building Expert

About WASH Institute

Water, Sanitation and Hygiene Institute (WASH Institute), established in 2008, is a non-profit organization, dedicated to providing practical solutions to tackle a wide range of water, sanitation, hygiene and environmental issues in India and the neighbouring countries. WASH Institute aims to build the capacities of the sector through programs that provide a) training and academic courses, b) technical advisory and consultancy services, and c) grass roots community WASH programs.

WASH Institute has been conducting extensive training programs for government functionaries, private sector professionals, NGOs, and other practitioners with the objective of effective WASH implementation across the country under its WASH Academy vertical. In addition, our academic campus offers Diploma and Master level courses in sanitation, under affiliation to a leading university.

As part of our WASH Advisory vertical, we provide technical support services to central, state, and local governments in both urban and rural areas to support implementation of Swachh Bharat Mission (SBM) and Jal Jeevan Mission (JJM). Our community WASH vertical is executing WASH infrastructure for underserved communities in 17 locations across 8 states and 1 Union Territory in India.

We are a multi-disciplinary team that tackle complex multi-faceted problems of behaviour change, quality of service, and sustainability of WASH interventions. We are looking for experienced professionals to work with us towards our vision of “a world where all the communities have access to safe, protected and sustainable drinking water and sanitation services, with improved hygiene practices”. We are looking for experienced professionals to join our vibrant team.

About Project

WASH Institute has been providing technical assistance (TA) to Ministry of Housing and Urban Development (MoHUA) since 2015 for the implementation of Swachh Bharat Mission-Urban (SBM-U). With the funding support from Bill & Melinda Gates Foundation, in its third phase of the TA support, WASH Institute is assisting the ministry to implement SBM 2.0. The objective of SBM 2.0 is to enable 4000+ cities in India to become ODF++ through three key initiatives: a) Toilet 2.0; b) Manhole to Machine hole; and c) Used Water Management (UWM). While the UWM initiative seeks to ensure safe management of used water and other two initiatives aim to mechanize & professionalize sanitation service
delivery (Manhole to Machine hole) and redefine inclusive and sustainable sanitation (Public and Community toilets) in India. SBM 2.0 seeks to take urban India to the next level of ‘Swachhta’.

In collaboration with MoHUA and the foundation, WASH Institute is executing a workplan for 2023-24 on the three initiatives to accelerate implementation of SBM 2.0. The workplan will design and implement the three components in ten towns and lessons learnt will inform policy/strategy changes for the implementation of SBM 2.0 for 4000+ cities in India. The project will develop sets of documents (guidelines, tenders, etc.) to propel other cities in the path of safe and sustainable sanitation.

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<tr>
<th>Position</th>
<th>Senior Capacity Building Expert</th>
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<tbody>
<tr>
<td>Number of vacancy</td>
<td>01</td>
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<tr>
<td>Location</td>
<td>Delhi/Flexible location, with willingness to travel</td>
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<tr>
<td>Desired Qualification and Experience</td>
<td>Master’s degree in education/development studies/Social Sciences/Urban Planning/Engineering and similar other stream with atleast 10 years of work experience</td>
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<td>Type of employment</td>
<td>Contract</td>
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<td>Duration of contract</td>
<td>Project specific or one year, whichever is higher with possibility of extension</td>
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**Key Roles and Responsibilities:**

The Senior Capacity Building Expert will be an integral part of the Project Team and will report to the Senior Project Manager and Director, WASH Institute and support the Project Team on capacity building related activities and any other operations and development across the Institute’s focus areas. The detail roles and responsibilities are:

- Identifying capacity gaps and conducting detailed training needs assessment for stakeholders covering the sanitation value chain in project towns/cities;
- Developing capacity building plans, training modules, handouts and any other similar materials in align to project vision and objectives;
- Delivering training programs and ensuring effective learning environment with interactive training techniques and collaborating with internal and external subject matter experts as and when required;
- Liaising with Local/State level officials including other sectoral/parastatal agencies and project partners as and when required;
- Identify and establish partnerships with regional training institutions. Support these institutions in upgrading the quality of training delivery.
- Develop a cadre of local resource persons for training delivery
- Support in the creation of e-learning modules and increase the usage of WASHI’S LMS among training participants.
Managing relationships with key stakeholders and ensuring their active participation and involvement in capacity building efforts;

Actively participating in project related meetings, workshops and field visits as and when required;

Developing systems and tools to monitor and evaluate the effectiveness and impact of capacity building programs;

Documenting lessons learnt, and success stories from capacity building activities and disseminating information to relevant stakeholders to foster continuous learning and development;

Communicating project status, achievements, and challenges to stakeholders and senior management; and

Supporting and rendering services as needed to the Project Team in the completing of project deliverables.

Preferred Qualification and Experience

- Master’s degree in development studies/Social Sciences/Urban Planning/Engineering and similar other stream with at least 10 years of work experience.
- Having developed and delivered at least 2-3 National/State level capacity building trainings/workshops.
- Experience in designing tailored local level trainings/workshops for Urban Local Bodies in India.
- Strong training skills, with the ability to engage diverse audiences and create a participatory learning environment.
- Experience and/or knowledge of sanitation workers is highly desirable.
- Relevant work experience with government / semi-government / autonomous organizations / NGOs is preferred.
- Strong ability to interact with multi-disciplinary team of experts / consultants and facilitate oral and written communication.
- Maturity and confidence in dealing with the staff of government institutions at state and city level.
- Ability to lead team, prioritize tasks, and meet deadlines.
- Knowledge of issues in liquid waste management and SBM 2.0 is desired.
- Good command in English and Hindi with excellent writing and speaking skills in English.
- Understanding of water and sanitation sector with strong interest to work in the sector is desired.

How to Apply?

Please share your response to https://forms.gle/oiEg1HX4ipZHNTmQ7 on or before June 18th, 2023. Only shortlisted candidates will be contacted.
WASH Institute is an equal opportunity employer and encourages women candidates to apply. WASH Institute does not discriminate candidates based on age, caste, class, sex, gender, religion, nationality, ethnicity, disability, and health.